# Brundall homehardware

### The Gift of Christmas

#### January 2019 Newsletter



Thank you for all of the support and positive comments we received following the Gift of Christmas Event on 22nd December.

The weather was kind to us. Although, there did seem to be an awful lot of snow around! We had all the usual fun of Father Christmas and the real reindeer. This year, due to some additional volunteers we were able to reintroduce some fun games - Splat the Rat and my favourite the Malteser Game. This one involves eating Maltesers covered in whipped cream without using your hands. Well done to all the grown-ups who gave this a go. We are delighted to report that the day raised over £1000 in donations to support the work of the Vidiyal Trust. The Rev Pat Atkinson has informed us that this money will be specifically used to help with transport costs to hospital for children suffering from cancer.

We extend our thanks to the Acle and Brundall Lions, Yare Valley Churches and Green Farm Coffee for their support on the day. Also to my colleagues at Brundall Home Hardware who have grown accustomed to the mayhem whilst willingly staffing the shop during this busy event.

## A little colourful joy during the winter months

I really enjoy January at the shop. It is a time to clear away Christmas stock, give the shop a general tidy and start preparing for the coming of Spring. We will be working our way through trade catalogues looking at the new product lines which manufacturers have produced and starting to get excited about the forthcoming gardening season.

One of the most colourful sights at this time of year will be the arrival of the first cut daffodils. We source these from a grower in Cornwall and will receive at least two fresh deliveries a week for the coming couple of months. Our supplier provides a number of specialist varieties alongside the very popular Cornish Gold, a traditional yellow trumpet daffodil.



We will also see the arrival of potted primroses and the very popular 6 packs of natural primroses. These are the small pale cream flowered variety which you can find naturalised in woodland areas. Perfect for growing in the garden as they will come back year after year.

January also sees the arrival of seed potatoes and onion sets. We keep stocks of the most popular varieties of First Earlies, Second Earlies and Main Crop. Supplied in 2kg bags these are ideal for the home gardener and allotment holders. Why not try two different varieties. Potatoes can also be grown in containers. A bucket with a drainage hole will do. An ideal way to introduce children to growing potatoes. Great fun at harvest time.

#### **Customer Corner**

We would like to start a new monthly feature where customers write in with their top tips and ideas.

We know that many of our customers have a wealth of experience which could be useful to others. We are hoping that some of you may be willing to share some of this experience in this monthly newsletter and potentially on our facebook page.

We are looking for customers to perhaps write a review on one of our products, how it has been used etc. Perhaps you could tell everyone how a DIY problem could be solved using a product. Have you used a product in an unusual way and had good results? If you wish to contribute to this initiative please send your suggestions to info@brundallpetandgardencentre.co.uk

#### **Customer Feedback**

We always find it useful to receive customer feedback. There are a number of ways in which you can do this. One way is to speak to us in store. We are always keen to know if we can improve our service and product range.

You can also leave a review for us on facebook or Google.

We live in the real world and we must acknowledge that there are times when things do not always go according to plan. So please do speak with us if you find yourself unhappy with the service we provide. It would always be our preference to ensure that we are serving you to the best of our ability and to remedy any problems.

#### Update on Vicar training...

Many of you will be aware that I am currently training to become a Vicar in the Church of England. The training lasts three years and I am now only six months away from completion. This has been a challenging time balancing work, family life and training. However, there have been many delights along the way which has helped me gain a greater understanding of what lies ahead. During January I will be undertaking a placement which will see me working alongside the Port Chaplains in Great Yarmouth. This will be part-time so I will still be working at the shop and just adjusting my working hours accordingly. (I am grateful to my colleagues who have agreed to work different shifts to accommodate this). I am hoping that this will be an interesting experience and provide an insight into a new form of ministry.

If I successfully complete my training and with the Grace of God and the blessing of the Bishop, I will be ordained as a Deacon on the 29th June 2019 in Norwich Cathedral. This means that I will be known as the Rev 'd Andrew Bevan and will from time to time be seen wearing a Dog Collar. I will not be leaving the shop and this will be my main form of income as my work in the church will be voluntary. From June I will become a Curate at my church in Stalham. A Curacy is a continued time of training under the supervision of an experienced Vicar. A year after becoming a Deacon I anticipate being made a Priest. This means that I will be able to perform all of the responsibilities of a Vicar. Again I will continue to run the shop and will not be moving to a new location. As June approaches I will give a more detailed update. However, we do anticipate closing the shop on Saturday 29th June to enable staff, customers and friends to attend my ordination. I am grateful for all of the prayer support I receive and the regular enquires about the progress of my training. Andrew.

#### Beast from the East Part 2

Newspapers are full of stories suggesting that we are due another very cold spell this January. Assuming that this is right I would just like to remind everyone that we have ample stocks of solid fuel, rock salt, snow shovels and if gets really bad we have some sledges. If you wish to provide a little protection against the cold we also stock pipe insulation, outside tap covers and draft excluders. Keep your car topped up with screen wash and antifreeze. Also available in store.

We spend January 1 walking through our lives, room by room, drawing up a list of work to be done, cracks to be patched. Maybe this year, to balance the list, we ought to walk through the rooms of our lives... not looking for flaws, but for potential. ~Ellen Goodman



#### That special occasion.

Brundall Home Hardware stocks a little more than the name suggests. In store you will also find a wide range of greetings cards, giftware and products such as helium balloons and banners. No need to trek into the city! Just



pop in store and take a look at what we have to offer. Very often customers will tell us that they have tried everywhere to find what they are looking for. Only to discover that we could help them - right here in Brundall. Don 't forget that you can also save with our Yankee Candle Loyalty Scheme.

#### Loyalty Card



Sign up for our loyalty card and save even more when you shop at Brundall Home Hardware.



# How to contact us?

Telephone 01603 714341 Email info@brundallpetandgardencentre.co.uk www.brundallpetandgardencentre.co.uk www.facebook.com/brundallhomehardware

We are open 8.30am to 5.30pm Monday to Saturday. Closed Sunday and Public Holidays.

Free local delivery on purchases over £15.

Subject to availability of delivery driver and weather conditions.

# Brundall



We stock a range of competitively prices toiletries. We also like to stock some of the more unusual lines.



Do you need to freshen up your carpets after Christmas? Thinking about a little early Spring cleaning? Why not hire a Rug Doctor from us from only £22.99 for a 24hr hire period? On hire in store. ID required. Deposit payable and cleaning solutions in addition.

